

Business Analyst

Location: DFW (able to commute to Arlington office as required)

Permanent, Direct Hire

Constellation Dealership Software companies, Ideal, c-Systems and Charter, have developed the largest database of dealership transactional sales, inventory position and task completion information in the Outdoor Power Equipment (OPE) market.

The Job

We are hiring a Business Analyst for our Target web and mobile apps platform. The Business Analyst will be responsible for maintaining the Product Backlog, analyzing defects and improving product quality by working closely with the Customers, Support, and Development.

Responsibilities include:

- Own the tactical execution of the product roadmap
- Assist Customer Success with L3 support escalations involving development
- Become a dealership expert and represent dealers to the R&D team
- Work closely with Initiative Manager in UX research
- Ensure product releases are of a high quality through user-testing
- Maintain a prioritized backlog based on business needs and value
- Keep customer Product Documentation up to date
- Keep customers and stakeholders informed of the status of the product releases
- Complete and publish Release Notes

Skills Required:

- A Bachelor's Degree in Business or Computer Science, or an MBA.
- A minimum of 3 years of experience in business analysis for a web/mobile application
- Knowledge of Dealer Management or Retail Management systems preferred
- Exposure to Agile development and ability to write good stories and acceptance criteria
- Exceptional analytical and conceptual thinking skills.
- The ability to influence stakeholders and work closely with them to determine acceptable solutions.
- Excellent documentation skills.
- Fundamental analytical and conceptual thinking skills.
- Competency in AZURE Devops /JIRA and Excel
- Excellent planning, organizational, and time management skills.

Travel: <20% across North America to customer sites and/or Constellation offices when required

If you are interested in this opportunity, please [click here](#) to send a resume to our HR team.