



SQL Server Database Administrator

Company:

Charter Software (<https://chartersoftware.com>) is a part of the dealership software group at Constellation Software (<https://www.cssoftware.com>), one of the best performing software companies in North America over the last 15 years.

Charter is an enterprise software vendor (with full accounting) for Outdoor Power Equipment, Agricultural, Golf Car, Lift Truck and Powersports dealerships in the U.S. and Canada. It's tough to keep every single dealership process, department, and employee in check when there are so many of them. That's why we created one system to manage it all, so that customers can stop fussing about the little things and focus on the big picture.

Position Summary:

We are seeking a mid-level SQL Server Database Administrator who will be responsible for all aspects of operational support for SQL databases to deliver high levels of performance, availability, and security. This role will be part of a shared Cloud Operations team (across 3 Constellation dealership businesses) that ensures our customers can use our applications seamlessly and without interruption.

Experience & Education:

- The candidate must have at least 5 years of SQL Server experience, including SSRS
- The candidate must have BS in Computer Science, Information Systems, or related area

Specific day-to-day responsibilities include:

- Installation/configuration, maintenance, and administration of SSRS and SQL Server instances for business critical applications in an Azure Cloud environment, including:
 - o Securing data
 - o Provisioning user access
 - o Back-ups and data recovery
 - o Logging and monitoring
 - o Managing upgrades, refreshes and new implementations
- Troubleshoot database issues individually or with other team members (analyze, solve, correct)
- Create a performance and tuning strategy to resolve performance issues
- Follow industry database best practices and be aware of database security
- Provide ad-hoc database requests to support the business and application teams
- Supporting daily operational needs of business-critical applications by ensuring that all Standard Operating Environment requirements are maintained, all compliance, version control/patching, Disaster recovery standards kept up to date.
- Work directly with customers as Tier 3 support on database or Cloud related issues, as required
- Assist with Azure Cloud infrastructure maintenance and build
- Able to take on-call rotation or be available outside of 9 to 5 business hours for customer issues
- Perform scheduled maintenance and support release deployment activities after hours

Technical Skills:

- Good knowledge of SQL Server technologies (SQL Server clustering, multi-subnet clustering, AlwaysON, LogShipping, SSIS, SSRS, etc.) Specifically, building/maintaining servers and troubleshooting performance and other technical issues.



- Good knowledge of back-up technologies, high availability, and disaster recovery solutions
- Good knowledge of monitoring tools (SCOM, SQL Performance Monitor, Quest tools)
- Working knowledge of PowerShell, T-SQL, Python scripting
- Knowledge of PostgreSQL – good to have
- Good knowledge of Windows OS
- Good knowledge of Azure technologies (IaaS, PaaS, VM sizing, disk management, Runbooks, virtual desktop, etc.)
- Azure Cloud infrastructure experience with implementations, migrations, and upgrades or Azure Certification would be a plus

Soft Skills:

- **Confident.** Comfortable playing the role of a SQL expert on the team, and working with customers directly, when required.
- **Proactive.** Acts without being told what to do. Brings new ideas to the company. Ability to work well on a small team with less oversight.
- **Intelligent.** Demonstrates interest in and ability to quickly and efficiently absorb new information. Self-driven learner.
- **Problem Solver.** Organized and efficient approach to troubleshooting (what is the realm of possibilities, how can I eliminate each, where should I focus my efforts).
- **Attention to Detail.** Plans, tests, and executes in an efficient and organized manner with clear documentation, minimizing operational risks (especially to our customers).
- **Persistence.** Demonstrates tenacity and willingness to go the distance to get something done.
- **Teamwork.** Reaches out to peers and supervisors to establish an overall collaborative relationship.
- **Knowledge-sharing.** Share domain and technical expertise, providing technical mentorship and cross-training to other peers and team members.

Location: Dallas/Fort Worth/Arlington, Texas

Permanent, Direct Hire

If you are interested in this opportunity, please [click here](#) to send a resume to our HR team.