



## **Business Analyst**

**Location:** remote

**Direct Hire, Permanent Opportunity**

### **The Company**

Constellation Dealership Software companies, Ideal, c-Systems and Charter, have developed the largest database of dealership transactional sales, inventory position and task completion information in the Outdoor Power Equipment (OPE) market.

### **The Job**

We are hiring a Business Analyst to join our Product team. Your main tasks will be reviewing and analyzing Product Defects and Enhancement Requests, understanding the business need, and ensuring Users Stories are understood and documented with appropriate Acceptance Criteria. You will also lead the product development team toward achieving the product vision and mission as defined by the Organization and Product Owner.

### **Responsibilities:**

- Act as the main point of contact between the development team, support & stakeholders.
- Provide Tier III Product Defect analysis to determine root problem through to resolution.
- Review enhancement requests complete needs and requirements analysis.
- Maintain a prioritized backlog based on business needs and value.
- Lead the Backlog Refinement meetings communicating User Story business value.
- Complete necessary User Acceptance Testing & Customer Reviews
- Maintain customer facing Product Documentation up to date
- Keep customers and stakeholders informed of the status of the product releases.

### **Experience:**

- BA in Computer Science, Information Systems, or related field.
- AA Degree in Accounting or Accounting/booking experience in small business accounting.
- Knowledge of Dealer Management, ERP or Retail Management systems is an asset
- Knowledge of Agile methodologies, especially Story Writing, Acceptance Criteria and estimation.
- Able to multi-task and work under pressure.
- Strong analytical and problem-solving skills

If you are interested in this opportunity, please [click here](#) to send a resume to our HR team.