



Sr. Business Analyst
IDS, a Constellation Software Company

IDS, Integrated Dealer Systems, is the leading provider of complete software solutions for RV, marine, and trailer dealerships.

The Job

IDS, a Constellation Software company, is looking to onboard a Senior Business Analyst. The successful Business Analyst will work in our Markham ON office to deliver a complex enterprise-grade ERP solution with local and offshore colleagues. As a Business Analyst at IDS, you will work to be a key link between Product Management, Customers and Development. You will demonstrate excellent problem-solving skills and innovation and will have deep knowledge of the RV and Marine Dealership industry best practices for dealership management. An effective BA will have ideally performed these functions for a dealer.

Responsibilities:

- Analyze, facilitate, and develop the documentation of business and technical requirements
- Elicit requirements using interviews, document analysis, requirements workshops, storyboards, surveys, site visits, business process analysis, use cases or user stories, scenarios, competitive product analysis, task and workflow analysis
- Leverage your industry knowledge to help product managers build insightful personas.
- Create concise yet detailed functional specification documentation, user stories and storyboard.
- Partner with developers, architects, and other technical resources to design efficient and scalable technology solutions
- Develop deep knowledge of the RV and Marine dealership industry
- Build trust through strong, long-term relationships with cross-functional Business and Technical teams.

Experience/Education Required:

- At least 5 years' experience as a business analyst in Dealership software or related industry space.
- Previous experience as a Business Analyst in the Dealership space is mandatory
- Familiarity with web-based product development methodologies and best practices.
- You have experience with Agile methodologies
- You have experience with creating BRDs or FRDs
- BS degree in Computer Science or equivalent experience

Location: Markham, ON

Permanent, Direct Hire Opportunity

If you are interested in this opportunity, please [click here](#) to send a resume to our HR team.