



Business Analyst

Location: remote

Direct Hire

The Business

Constellation Dealership Software companies, Ideal, c-Systems and Charter, have developed the largest database of dealership transactional sales, inventory position and task completion information in the outdoor power equipment (OPE) market. Drawing from over 1,500 dealers on a nightly basis, this data warehouse is the largest, most accurate source for dealership and market year-over-year trending information in the industry.

The Job

Ideal is hiring a Business Analyst to join our Ideal Product team. Your main tasks will be reviewing and analyzing Product Defects and Enhancement Requests, understanding the business need, and ensuring Users Stories are understood and documented with appropriate Acceptance Criteria. You will check the stories and work with customer to make sure they meet customer expectations. You will also lead the product development team toward achieving the product vision and mission as defined by the Organization and Product Owner.

Responsibilities:

- Act as the main point of contact between the development team, support & stakeholders.
- Review “enhancement requests” complete needs and requirements analysis.
- Maintain a prioritized backlog based on business needs and value.
- Lead the Backlog Refinement meetings communicating User Story business value.
- Review completed stories ensuring solutions meet the defined Acceptance Criteria.
- Monitoring deliverables and ensuring timely completion of Sprint Goals.
- Complete necessary User Acceptance Testing & Customer Reviews
- Keep Customer Product Documentation up to date
- Identifying areas of improvement and working w/ PO to prioritize.
- Keep customers and stakeholders informed of the status of the product releases.
- Complete and publish Release Notes.

Experience:

- BA in Computer Science, Information Systems, or related field.
- AA Degree in Accounting or Accounting/booking experience in small business accounting.
- Knowledge of Dealer Management, ERP or Retail Management systems
- Knowledge of Agile methodologies, especially Story Writing, Acceptance Criteria and Behavior Driven Design.

If you are interested in this opportunity, please [click here](#) to send a resume to our HR team.